

How Molloy University scaled transcript processing to keep pace with a 68% surge in applications

Key benefits of using AI for processing transcripts

Complex transcript analysis and GPA recalculations happen automatically

Complete integration with existing admissions workflows means no disruption to established processes

By automating technical tasks, **counselors can spend more time where human judgment matters most:** on essays, context, and student stories

Handle dramatic increases in application volume without proportional staffing increases, enabling sustainable enrollment growth

Process more decisions in less time, improving the applicant experience and helping students receive timely admission outcomes

The situation

Molloy University is located in Rockville Centre, New York, serving thousands of students across undergraduate and graduate programs. Between Fall 2021 and Fall 2025, Molloy experienced a 68% increase in applications with no corresponding increase in admissions staff. This dramatic surge in application volume threatened Molloy's commitment to holistic review.

The CollegeVine solution

In Summer 2025, Molloy launched an **AI agent for transcript processing** that automates complex GPA recalculations and seamlessly integrates with Slate, their admissions platform.

The results

14%

more decisions rendered YOY

55%

reduction in manually recalculated files

“ Right out of the gate, 55% of transcripts were processed automatically. **We're moving apps to the counselors and rendering decisions faster than ever** in a rolling admissions environment. And this is just the beginning—I'm excited to expand this to international students, transfers, and even graduate applications.

“ **Removing manual and repetitive work frees us up to be more strategic** and find better, more creative ways to help students and their families navigate the college admissions process. That level of individual student service really excites me.



Stephen Ostendorff, Ed.D.
Assistant Vice President of Admissions
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